

On Thursday March 10, 2016 at approximately 11:55 I TSM Susan Callaghan responded to a call at Lane 50/51 for an unruly passenger. When I arrived I introduced myself to the passenger and asked if there was something I could do to assist him. Passenger Linlor stated that he had been sexually assaulted by officer Polson. I was told by STSO William Whetsell that the passenger had requested MWAA and that STSO Whetsell had made the request through ICC (Incident Command Center). TSM Johannes arrived at Lane 50/51 a moment after I did and since the passenger was berating the officer, TSM Johannes asked Officer Polson to step away from the area. Passenger Linlor objected to this because he did not want Officer Linlor to be coached on what his responses to law enforcement should be. TSM Johannes stated to Passenger Polson that he was not having his officer berated for performing his job that Mr. Polson could speak with him (TSM Johannes). Mr. Polson stated he did not wish to speak with TSM Johannes and wanted the officer to stay where he was. I then stated to Mr. Polson that when law enforcement arrived they would want to speak with all involved separately, so it would be best to have Officer Polson step away but stay in view. Mr. Linlor concurred this was an acceptable solution.

MWAA (Metropolitan Washington Airport Authority) Police officers arrived about 12:00. I spoke with Officer Mitchell to explain the situation. Officer Mitchell then spoke with Mr. Carlson and her partner spoke with Officer Polson. TSM Johannes and the officer then went to the manager's office to review CCTV. Officer Mitchell goes to the office to review what was on camera. I entered the room after both officers had viewed the video. The officers conferred with each other and concurred there had been no assault committed. The MWAA Officers then went back out to lane 50/51 and stated to Mr. Linlor that there were no violations that could be seen and they would not be charging Officer Polson. Mr. Linlor then stated he wanted to press charges and the MWAA officers told him he would have to go to the court house and file a complaint to press charges. Mr. Linlor asked MWAA for the video and they stated they did not have it, they viewed TSA's cameras. FSD Scott Johnson arrived at this time and spoke with Mr. Linlor. Mr. Linlor stated he did not want to speak with FSD Johnson. During this time I was still standing by the ETD at lane 50/51 with TSM Flick who had arrived about the same time as the FSD. While Mr. Linlor spoke with FSD Johnson, he requested to make a citizen's arrest of Officer Polson. MWAA declined to make this arrest. FSD Johnson concluded his conversation and walked to another area of the checkpoint.

Mr. Linlor was advised that he would still need to finish the screening process. STSO Whetsell then proceeded to conducting a Standard Pat Down. While STSO Whetsell was conducting the pat down Mr. Linlor asked TSM Flick for the video information to which she replied that she did not have the information. STSO Whetsell completed the pat down and told Mr. Linlor he was free to continue on with his travel. Mr. Linlor started gathering his belongings and asked TSM Flick to write down her contact information. TSM Flick stated to Mr. Linlor that she was not writing down anything. Mr. Linlor then stated "Why are you illiterate?" Mr. Linlor then asked me for the video and I told him we did not have that information. TSM Flick and I then walked away from the area. When Mr. Linlor was leaving the checkpoint he walked over and requested my business card which I gave to him.



Susan Callaghan
March 18, 2016

TSA-000023

On Tuesday March 15, 2016 I received a phone call at approximately 09:40, the caller identified himself as Mr. Linlor. Mr. Linlor stated he was putting me on notice that he had spoken to his counsel and was requesting all video. Mr. Linlor then asked if I knew the fax number on my business card was incorrect and I stated I did not but since I was not on duty I could give him the receptionist's number and he could request to speak with who he wanted and get a fax number. I then concluded the call with Mr. Linlor

Susan Callaghan
March 18, 2016